



CONNECTWELLSD

CIE Summit 2019

Carrie Hoff, Deputy Director





LIVE WELL
SAN DIEGO

Building
Better
Health

Living
Safely

Thriving



ConnectWellSD

Connect · Collaborate · Empower

Vision

County of San Diego customers have positive experiences and outcomes through technology-enabled, Person-Centered Service.

Mission

Improve service delivery by developing and connecting San Diego County to innovative technology and practices.





ConnectWellSD Information Hub



Rental Assistance
software

Housing

Intake & Case
Management

Aging & Independence Services

Benefit Determination,
Case Management, etc.

Benefits

Case Management
& EHR

Mental Health Services

Service Directory

Provider Directory

Client Database

Child Welfare Services

Case Management
& Risk Assessments

Probation

Case Management
& Claims

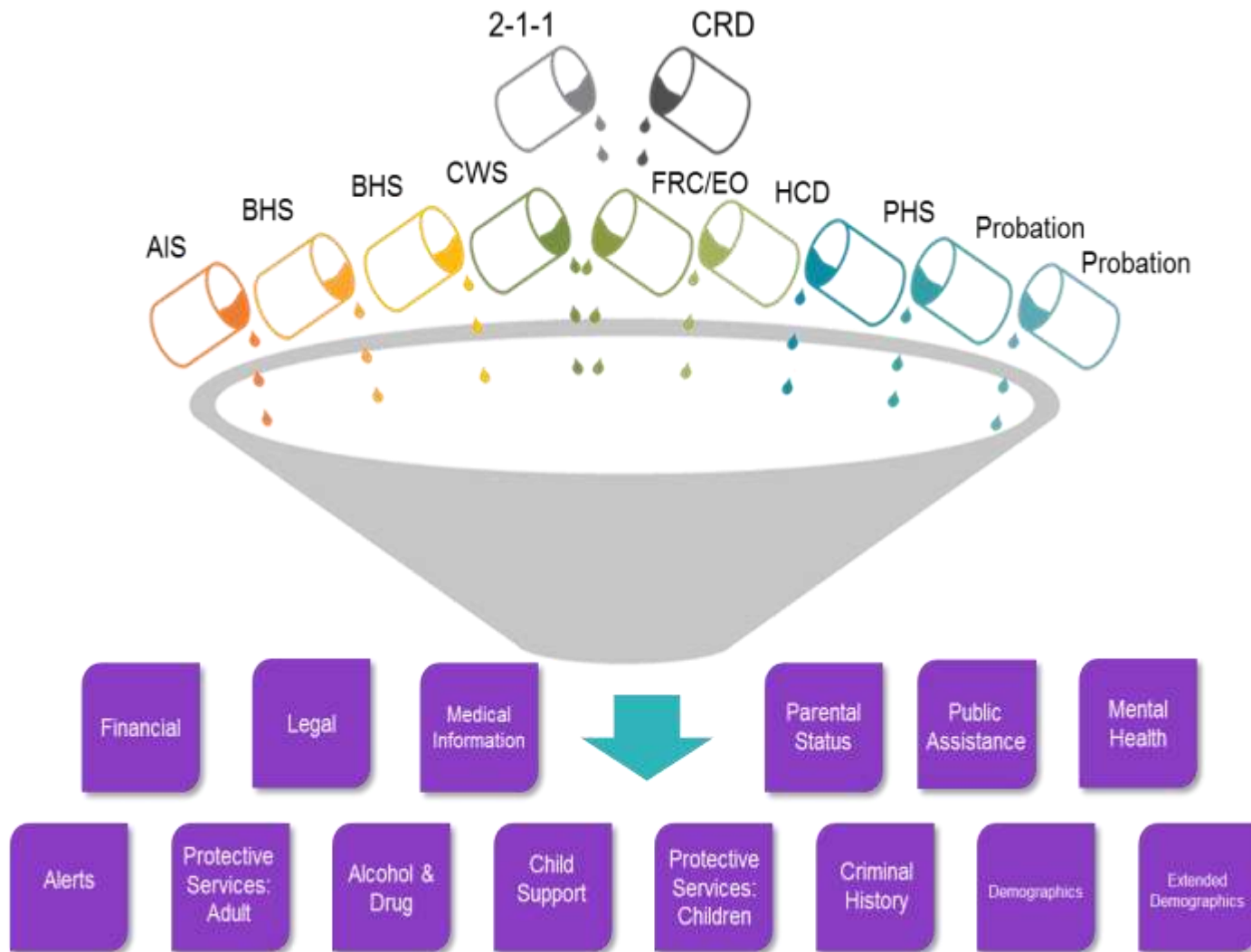
Public Health Services

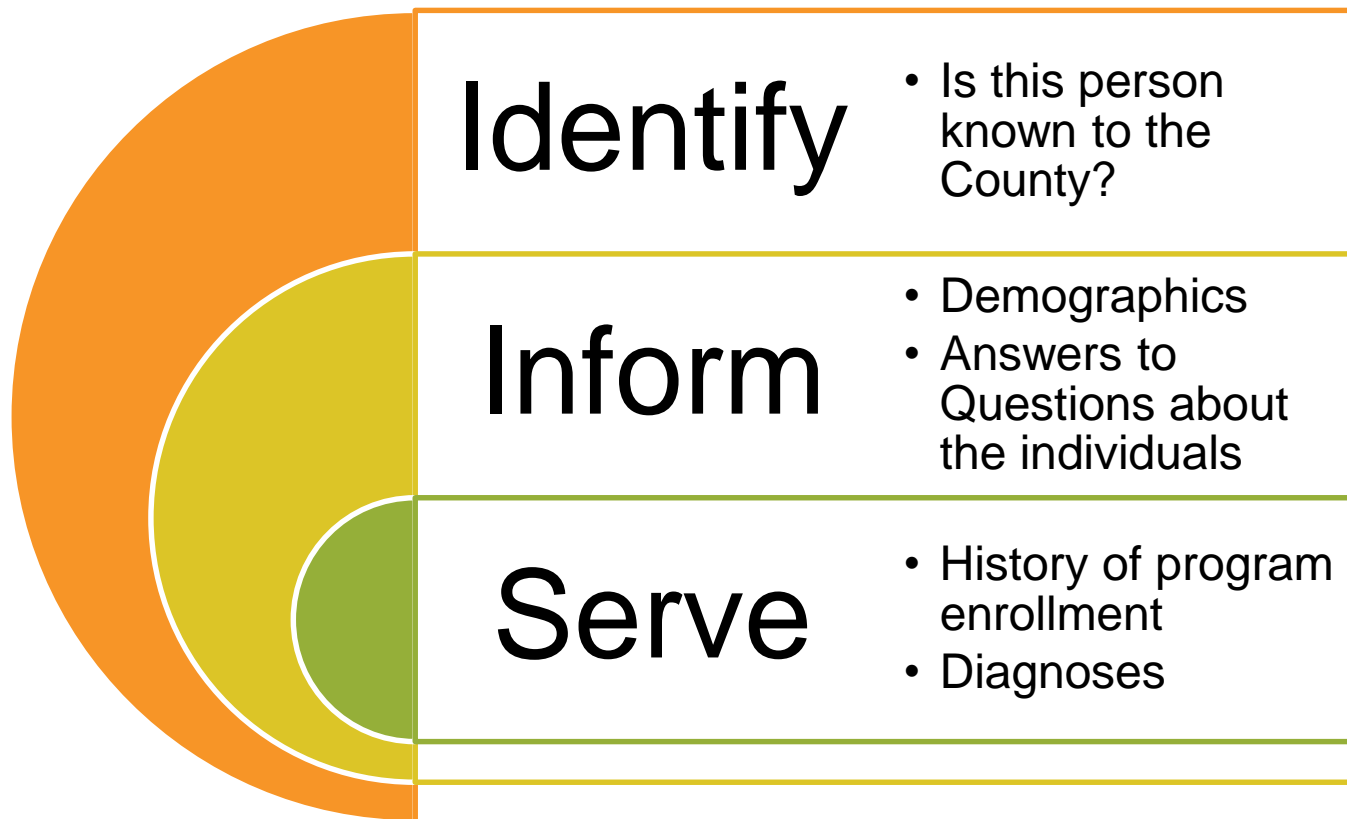
Case Management

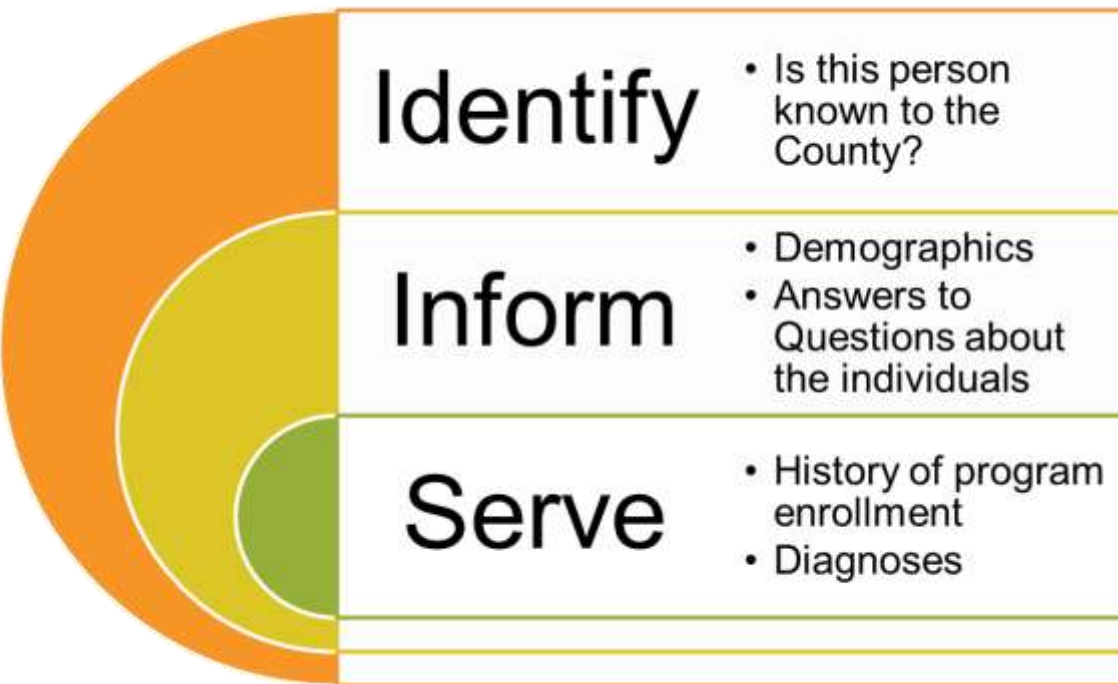
Alcohol & Drug Services

Referrals for
Probationers

Provider Directory







Demographics

Extended Demographics

Financial

Legal

Alerts

Alcohol & Drug Services

Child Support

Criminal History

Medical Information

Mental Health

Protective Services - Children

Protective Services - Adult

Public Assistance Programs

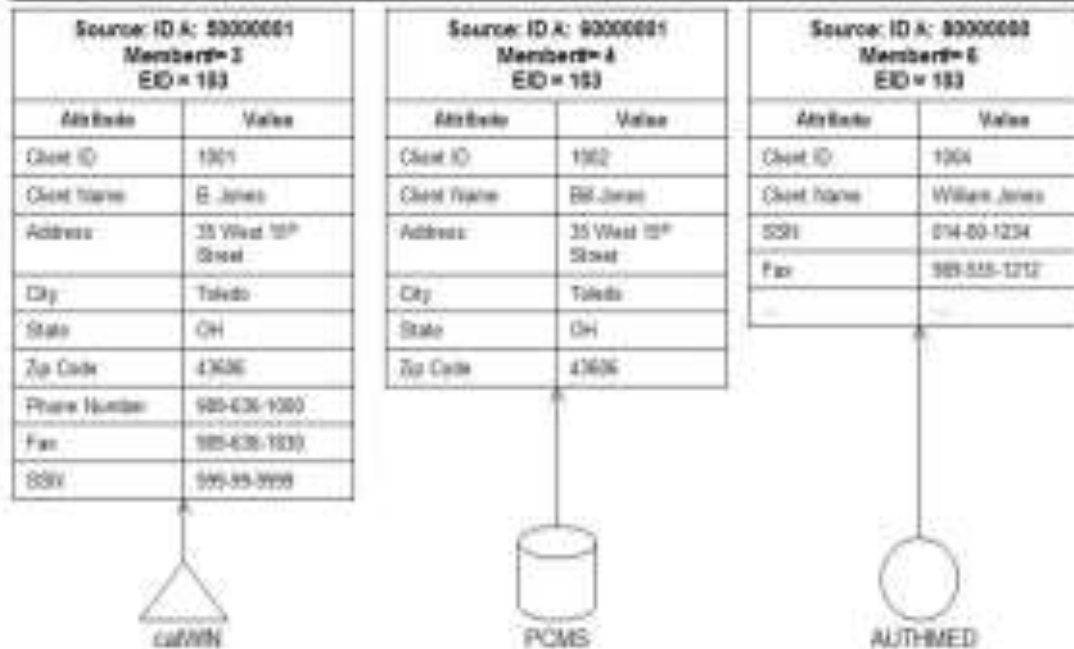
MASTER CLIENT INDEX



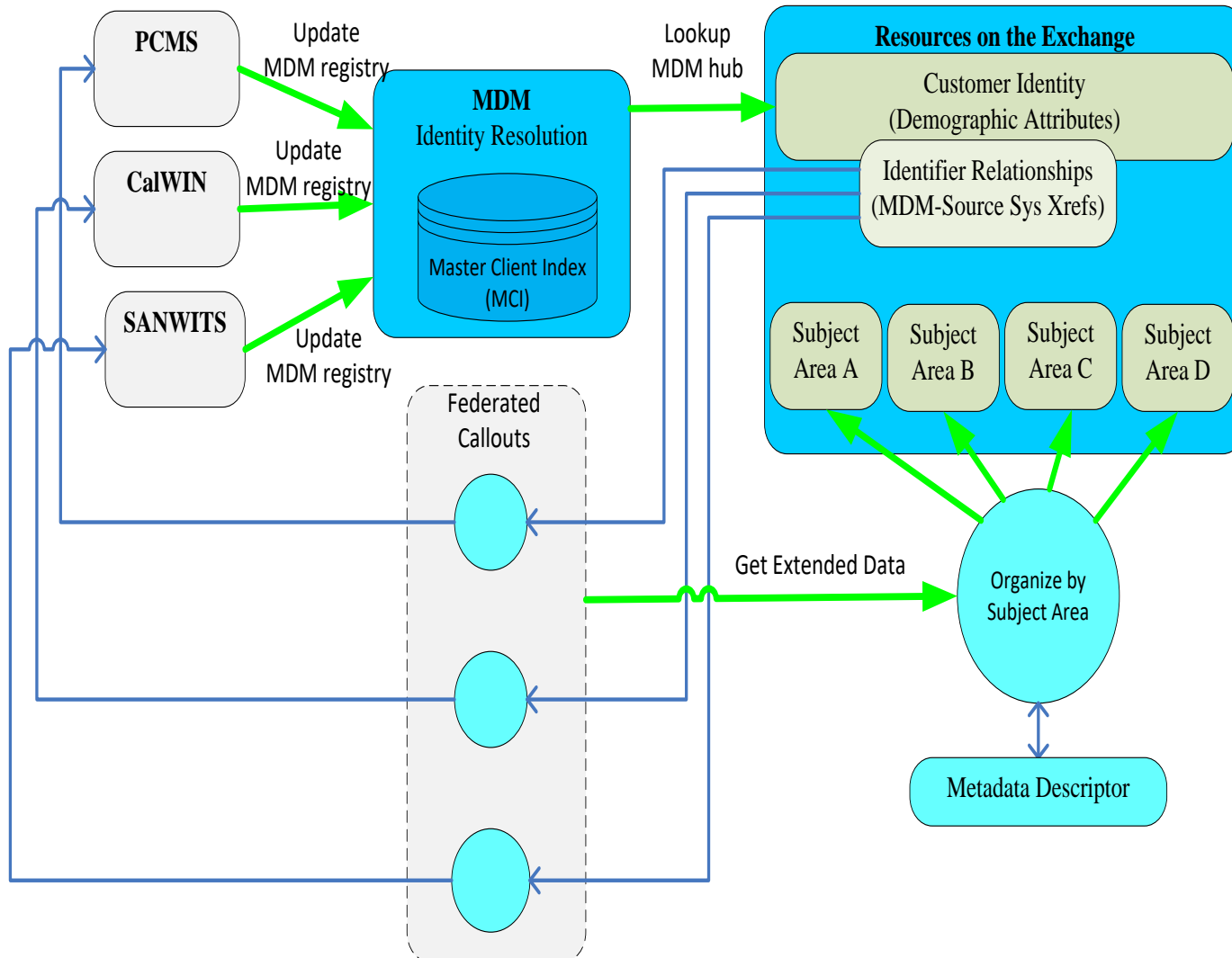
Golden View

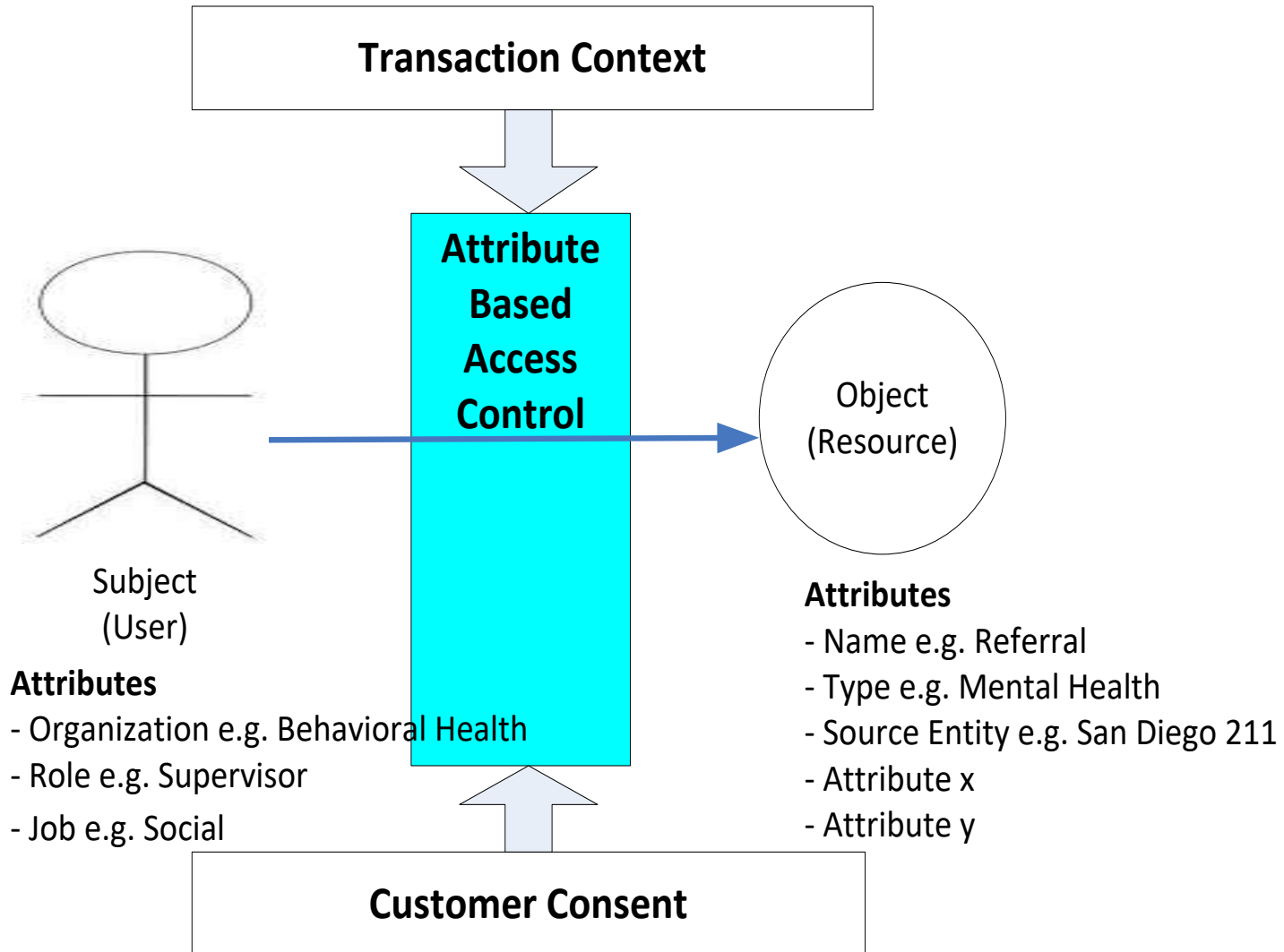


ClientID: 100
 Client: Ed Jones
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 SSN: 014-00-1234

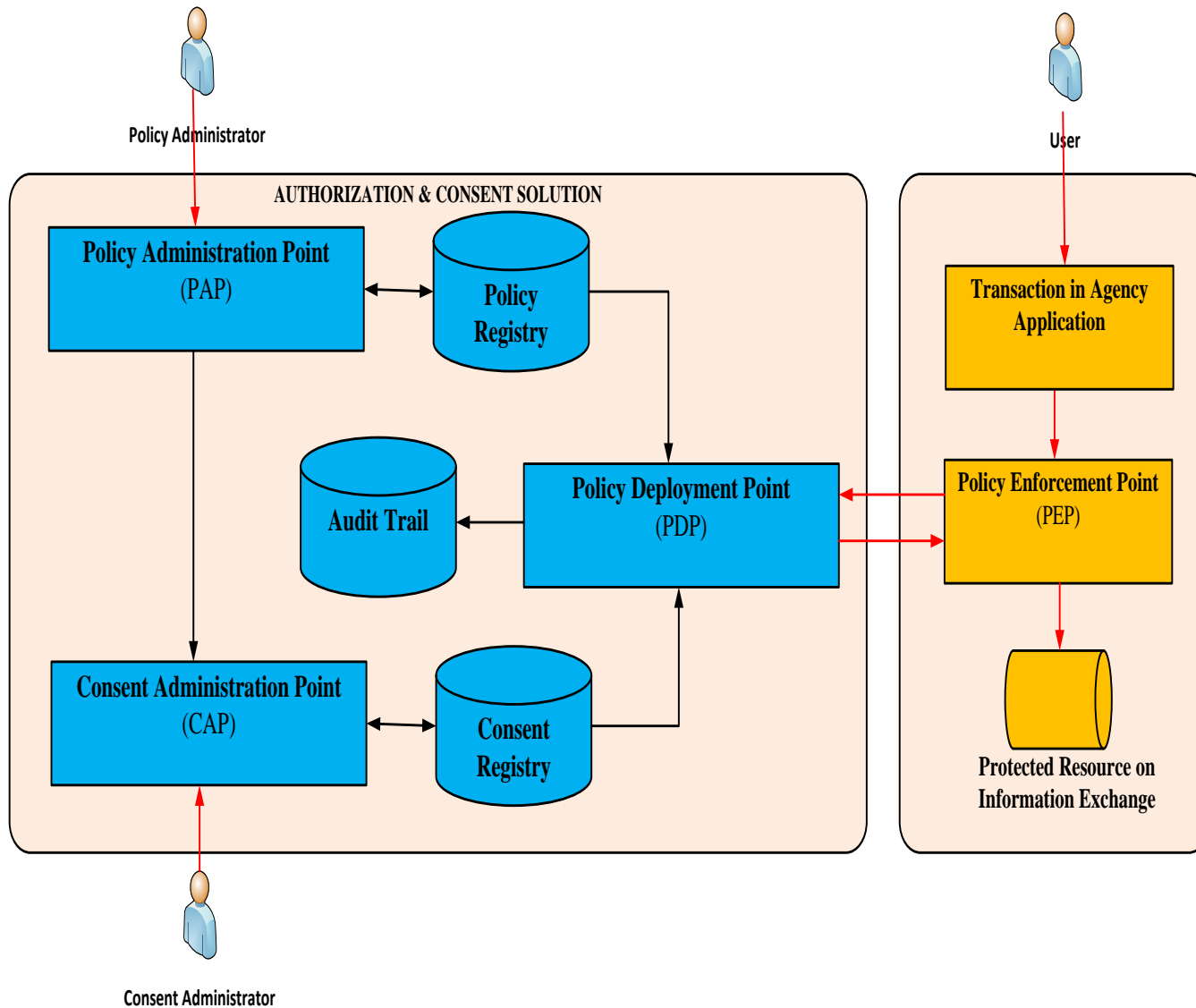


MDM AND THE VIEW COMPOSITION PATTERN





ACCESS CONTROL SYSTEM ARCHITECTURE



MAIN SYSTEM CAPABILITIES



Search & View Customer Information



Send/Receive/Manage Electronic Referrals



Run Reports



Receive Alerts & Notifications



Participate on a *Collaborative Service Team*



Send/Receive Secure Messages



Eligibility Determination:
Work Management



Whole Person Wellness:
Case Management