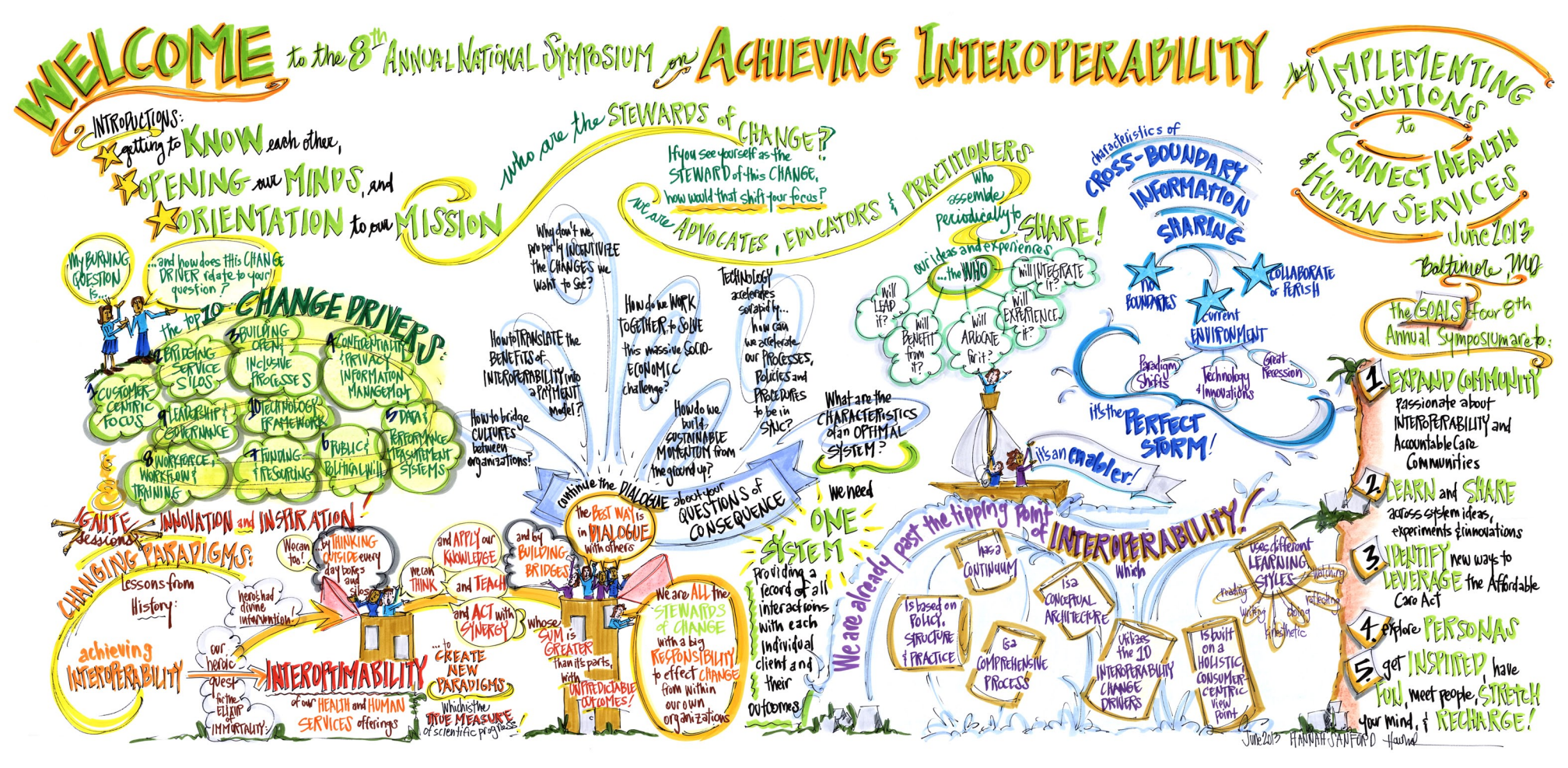
WELCOME to the 8th ANNUAL NATIONAL SYMPOSIUM on ACHIEVING INTEROPERABILITY
IMPLEMENTING SOLUTIONS to CONNECT HEALTH & HUMAN SERVICES
June 2013
Baltimore, MD
INTRODUCTIONS:
getting to KNOW each other,
OPENING our MINDS, and
ORIENTATION to our MISSION
Who are the STEWARDS of CHANGE?
If you see yourself as the STEWARD of this CHANGE, how would that shift your focus?
We are ADVOCATES, EDUCATORS & PRACTITIONERS
Who assemble periodically to SHARE!
our ideas and experiences
...the WHO
Will LEAD it?
Will BENEFIT from it?
Will ADVOCATE for it?
Will EXPERIENCE it?
Will INTEGRATE it?
characteristics of CROSS-BOUNDARY INFORMATION SHARING
NO BOUNDARIES
COLLABORATE or PERISH
current ENVIRONMENT
Paradigm Shifts
Technology & Innovations
Great Recession
it's the PERFECT STORM!
it's an enabler!
My BURNING QUESTION is....
...and how does this CHANGE DRIVER relate to your question?
the top 10 CHANGE DRIVERS:
1 CUSTOMER-CENTRIC FOCUS
2 BRIDGING SERVICE SILOS
3 BUILDING OPEN, INCLUSIVE PROCESSES
4 CONFIDENTIALITY, PRIVACY, INFORMATION MANAGEMENT
5 LEADERSHIP & GOVERNANCE
6 PUBLIC & POLITICAL WILL
7 DATA, PERFORMANCE MEASUREMENT SYSTEMS
8 WORKFORCE, WORKFLOW & TRAINING
9 FUNDING & RESOURCING
10 TECHNOLOGY FRAMEWORKS
Why don't we properly INCENTIVIZE the CHANGES we want to see?
How to TRANSLATE the BENEFITS of INTEROPERABILITY into a PAYMENT model?
How to bridge CULTURES between organizations?
How do we WORK TOGETHER to SOLVE this massive SOCIO-ECONOMIC challenge?
How do we build SUSTAINABLE MOMENTUM from the ground up?
TECHNOLOGY accelerates so rapidly... how can we accelerate our PROCESSES, POLICIES and PROCEDURES to be in SYNC?
What are the CHARACTERISTICS of an OPTIMAL SYSTEM?
continue the DIALOGUE about your QUESTIONS of CONSEQUENCE
the BEST WAY is in DIALOGUE with others
and by BUILDING BRIDGES
and APPLY our KNOWLEDGE
and TEACH
and ACT with SYNERGY
whose SUM is GREATER than its parts, with UNPREDICTABLE OUTCOMES!
We are ALL the STEWARDS of CHANGE with a big RESPONSIBILITY to effect CHANGE from within our own organizations
We need ONE SYSTEM providing a record of all interactions with each individual client and their outcomes
We are already past the tipping point of INTEROPERABILITY! Which
has a CONTINUUM
is based on POLICY, STRUCTURE & PRACTICE
is a CONCEPTUAL ARCHITECTURE
is a COMPREHENSIVE PROCESS
utilizes the 10 INTEROPERABILITY CHANGE DRIVERS
is built on a HOLISTIC, CONSUMER-CENTRIC view point
uses different LEARNING STYLES
creating
watching
doing
reflecting
kinesthetic
The GOALS for our 8th Annual Symposium are to:
1 EXPAND COMMUNITY passionate about INTEROPERABILITY and Accountable Care Communities
2 LEARN and SHARE across system ideas, experiments & innovations
3 IDENTIFY new ways to LEVERAGE the Affordable Care Act
4 explore PERSONAS
5 get INSPIRED, have FUN, meet people, STRETCH your mind, & RECHARGE!
IGNITE sessions
INNOVATION and INSPIRATION
CHANGING PARADIGMS:
Lessons from History:
needs had divine intervention
achieving INTEROPERABILITY
our heroic quest for the ELIXIR of IMMORTALITY
INTEROPTIMIZABILITY of our HEALTH and HUMAN SERVICES offerings
...to CREATE NEW PARADIGMS
Which is the TRUE MEASURE of scientific progress!
We can too!
...by THINKING OUTSIDE every day boxes and silos
We can THINK
June 2013 HANNAH SANFORD