What we need from our clients is:

- Functional
- Recovery
- In family
- Services

The García Family:

- I just want my daughter to come home

What we need from our systems is:

- Integrated access
- Holistic knowledge system
- Virtual coordination

We need to clarify the services provided by the short-term (stabilization) and long-term sectors.

Consolidate all information for all case-workers and determine how they feedback and how we measure outcomes.