What we need from our CLIENTS is:

- An Individualized Discharge Plan
- An Individualized Reentry Plan
- An Individualized Education Plan
- An Individualized Employment Plan
- An Individualized Housing Plan
- An Individualized Health Plan
- An Individualized Social Plan
- An Individualized Family Plan
- An Individualized Service Plan

Robert Lanton... what we need from our SYSTEMS is:

- It's just that hugs and kisses cannot take away what I feel or saw today...
- I just cannot move away from my past.

- Case Management Function across all programs
- A Single Point of Contact
- Interoperable Federated Private System
- Analytics for Capacity Planning
- Conduct Gap Analysis and UE Funding
- Identify the Most Critical Resources and Trigger logistic Community
- Support the Case Worker
- Automated Information
- Interconnected
- Interoperable

Is our Goal the Optimal System Performance or the best individual CLIENT RESULT (requirement)?

- It's all about the DATA TRIGGERS that allows for HUMAN INTERVENTION
- At what POINTS in their lives should these VETERANS have been "ticked" by the system?

- How many of us can EFFECT CHANGE (drive the wheel)?