

Working with **PERSONAS** to focus on **CLIENT and SYSTEM CHANGES** to support **INTEROPERABILITY** #8

ANTHON BAKER

ACCURATE ASSESSMENT
- ACCESSIBLE and **COMPREHENSIVE**

EARLY INTERVENTION

- SHARE INFORMATION BETWEEN AGENCIES
- BEHAVIORAL MEDICAL SOCIAL

ASK: WHAT DO YOU NEED TO SUCCEED?

INTEGRATED CASE MANAGEMENT

SINGLE CLIENT CARE COORDINATOR
- TRUSTED
- CLIENT CAN RELATE TO

ELIMINATE FEDERAL FUNDING SILOS THAT PREVENT WORKERS FROM TREATING WHOLE PERSON

TECHNOLOGY
- TEXT MSG.
- APPS
- WEBSITE

DASHBOARD ... are our collective interventions making a difference for Anthony?

MENTOR/ROLE MODEL
- TRAINING & SKILL-BUILDING
- NETWORK
- INSPIRE

HARRIET COOPER

MULTI-DISCIPLINARY ASSESSMENT

- BPS
- RESOURCE DATA ACROSS DOMAINS

COMPREHENSIVE CARE COORDINATION

CHANGE THE REIMBURSEMENT MODEL TO INCORPORATE HEALTH & HUMAN SERVICES

PAY FOR OUTCOMES INSTEAD OF SERVICES/ACTIVITIES

TECHNOLOGY

- TO INTEGRATE CARE
- TELECONFERENCE w/ WHOLE FAMILY
- PERSONAL WIRELESS MONITORING
- UNDERSTANDING SIGNAL vs. NOISE

ROBERT LANTON

INTEGRATED PLAN OF CARE ACROSS ALL AGENCIES
- COMMUNITY-BASED RESOURCE DIRECTORY (INTEROPERABLE)

CARE COORDINATOR
- AGENCY
- CASEWORKER

INTEGRATED FEDERATED CASE MANAGEMENT SYSTEM

EARLY INTERVENTION

- REACCLIMATIZATION IN SOCIETY
- PRE-RECLUSURE
- RIGHT COURSE OF TREATMENT DETERMINED

INTEGRATION w/ FAMILY via SUSTAINED CASE MANAGEMENT
- REUNIFICATION
- ECONOMIC STABILITY

OPERATIONAL INFORMATION EXCHANGE ACROSS ALL AGENCIES

ASK: IS THE VETERAN STABLE?

the GARCIAS

COMPREHENSIVE ASSESSMENT

- CONNECTION TO BENEFITS
- INTERVIEW FAMILY - JOB SUPPORT? - CHILD SUPPORT? - WIFE Y MOM?

CHILD SUPPORT
SUBSTANCE ABUSE SERVICES
WIE-SHAP add these PROGRAMS TO THE INTEGRATED PLAN

DATA SHARING AMONG ALL ENTITIES

- INCLUDING ALL CASE RECORDS
- DEPENDENCY TRACKING
- FEEDBACK
- TASK MANAGEMENT CAPACITY

TEAM-BASED APPROACH TO CARE FOR FAMILY.

- COMMUNITY SUPPORT
- SOCIAL WORKER TO TRIAGE
- HEALTH HOME MODEL

CARE COORDINATOR
- WHO LEADS IT IN THIS COMPLEX, MULTI-GENERATIONAL FAMILY