

NIC

NATIONAL INTEROPERABILITY COLLABORATIVE
26-28 NOVEMBER 2018
AVON, CT



INNOVATION and SUCCESS in SAN Diego

...with JOHN O'HANIAN and WILLIAM YORK

2.1.1 and the COMMUNITY INFORMATION EXCHANGE

CONNECTING THE UNCONNECTED...

NATIONWIDE...
91% 2.1.1 coverage...
10 MILLION CALLS...

With GRANTS... We CREATED the COMMUNITY INFORMATION EXCHANGE and HEALTHCONNECT

- We started with the HOMELESS MANAGEMENT SYSTEM...
- We are part of the DIVERSION SYSTEM...
- We have a HEALTH NAVIGATION TEAM... to coordinate with health providers

"2.1.1... Can I HELP you?"

2.1.1 and LIVE WELL SAN DIEGO...

An INFORMATION SOURCE and a HEALTH CARE ORGANIZATION.

CONNECT WELL: Connect. Collaborate. Empower.

HEALTH INFORMATION EXCHANGE: Will include SOCIAL DETERMINANTS of HEALTH? SINGLE SIGN-ON... SEAMLESS ACCESS to CIE...

NOT JUST A BEACHTOWN!
San Diego is also: URBAN and RURAL... A BORDER CITY... DIVERSE...

MASTER DATA MANAGEMENT

INTEROPERABILITY DOESN'T HAPPEN ON THE MIDDLEWARE!
DATA SHARING PRACTICE INFORMED BY HEALTH, LEGAL, SOCIAL SERVICES

MULTIPLE DATA SOURCES

RESOURCE DATABASE.

TECHNOLOGY

NETWORK of PARTNERS

SHARED TRUST

SHARED LANGUAGE ... leads to COLLECTIVE

CIE!

COMMUNITY INFORMATION EXCHANGE

It's still ANONYMOUS... but we have CONSENT from some CLIENTS to be able to identify them on subsequent calls...

impact

SHARED RECORDS

- LONGITUDINAL RECORDS
- DEMOGRAPHICS
- RISK RATINGS
- "WHO IS DOING WHAT?"
- ENROLLMENTS
- ALERTS

HOW DO WE HELP ORGANIZATIONS to INTEGRATE the new data sources?

We just RELEASED a TOOLKIT! ... with WEBINARS!

We've FOCUSED on RISK and ASSESSMENT... Where does a person "plot" on a particular domain, i.e. food insecurity?

BETTER, QUICKER, MORE HELPFUL and RELEVANT REFERRALS, INFORMATION, and SERVICES...

are the CLIENTS Seeing the Benefits OF THIS WORK?

- RESILIENCE?
- SOCIAL NETWORKS?
- CONNECTION with LIFE-IMPROVING SERVICES?
- SUSTAINABLE?