

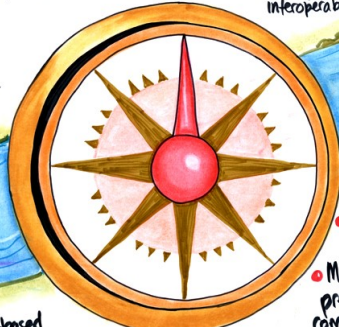
CREATE

- Define scope of interoperability
- National best practices model: data, technology, consumer-centric, NHS
- Create demand
- Create information sharing process - repository of knowledge - and provide synthesis and standards
- Create dynamics to support CULTURAL CHANGE
- Guidelines on confidentiality & privacy rules
- Common language
- Establish workgroups
- Open lines of communication with Federal govt
- Develop a common agenda across the continuum
- Facilitate communications
- Information sharing on lessons learned
- Create a protocol around demonstration project so it can be easily shared
- Create a client-centered, enterprise-focused framework
- Synergy
- Public awareness
- Demand for interoperability
- A model of technical infrastructure

the National Interoperability Coalition

PRINCIPLES

- IN ORDER TO PROMOTE AND ADVOCATE FOR THE ADOPTION OF INTEROPERABILITY, CREATE BUSINESS CASES, USE CASE AND DATA STANDARDS.
- Remain steadfast
 - Increase public awareness to create demand & urgency
 - Knowledge capture, manage & dissemination
 - Customer-centre
 - Discipline definition of scope of interoperability
 - Easy access to a repository of knowledge on interoperability
 - Capacity to convene
 - Disseminate a standard of interoperability in a structured manner



DO

- Advocate for funding mechanism change
- Facilitate discussion
- Write model legislation/policy architecture
- Bridge the distance between the Fed and the field
- Develop & promote the case for change
- Define the information we need to share
- Work outside of silos
- Report on data across systems
- Find new champions
- Adopt technical standards
- Support innovation & innovators
- Share tools, processes, successes, failures
- Develop collaborative strategies
- Advocate for policy change
- Systems to facilitate discussions
- Build trust
- Remove barriers
- Increase efficiency
- Bring together all the players AND our customers
- Create alignment
- Inform/influence through communication
- Act!
- Provide policy road map

BE

- Organized
- Strategic
- Facilitator/Educator
- "Myth Buster"
- Build trust
- Aligned in teams
- Promoter
- Collaborative
- Disseminate interoperability as a standard
- Funded
- Archivist
- Advocate for ideas to support best outcomes
- Convener
- Public/private partnership
- Grass-roots, bottom-up
- Client/outcome focused
- Connector, hub, network
- Advocates
- Concrete in delivering the message
- Finding best practices & learning from failure

- Inclusivity
- Effective, efficient delivery of services
- Messaging: precise, clear, directed communication
- Recognize/do innovation before standard setting
- Facilitate innovation
- Be practical & organized
- Sustainability
- Keep a "big picture" outlook
- Ensure the voice of the consumer
- Cohesion
- Networking
- Clarity
- Develop a timely communication plan
- Capturing the learning
- Reflection time
- Advocacy
- Shape & Share the agenda: narrow the focus
- Obtaining political will
- Turbo-charged innovation in "real time"
- Unexpected learnings
- Change conversation: Why? to Why not?
- Be guided by our experience as it unfolds
- Helping people to take risks
- Identify benefits rather than risk
- Create urgency
- Create consensus
- Shared accountability
- Grant opportunities
- Sustainability

EXPERIENCE